



# CHESTERMERE UNITED FC

## REFUND POLICY

Chestermere United FC believes in a fair and accessible Refund Policy.

### **Fee Refunds:**

- i. A full refund can be requested during Registration and up to and including the day before Player Evaluations begin.
- ii. If Chestermere United FC cannot find an appropriate placement for a player, or the option to be bio-banded is declined, a full refund will be issued.
- iii. Refunds *will not* be issued once Evaluations have commenced with the following exceptions:
  - a. Illness or injury; or
  - b. Family relocation to another city.

*Any requests for refunds outside of the above will be considered on a case-by-case basis.*

### **Jersey Refunds:**

Jersey Orders can be edited for size or cancelled up until the order has been processed.

Once an order has been processed, ie. a unique player number has been assigned and printed on the jersey; no refunds will be issued with the following exceptions:

- a. Illness or injury; or
- b. Family relocation to another city.

*Any request for jersey refunds outside of the above will be considered on a case-by-case basis.*